HOSTED UNIFIED COMMUNICATIONS SOLUTIONS FOR BUSINESS

MOMENTUM TELECOM

ONE PROVIDER, ALL YOUR COMMUNICATIONS

Unified communications is about bringing people together. It's about streamlining the ever-growing number of communications options and then simplifying the way they are delivered. At Momentum, this is our expertise. So whether you're connecting employees across the office or teams across the globe, you can count on Momentum to transform the way your business communicates.

Team Collaboration

Collaborate across the room or across the world. With enterprise-class services, it has never been easier to complete projects and to work as team in any environment.

Freedom and Complete Mobility

A cloud-based platform empowers you take your communications anywhere at any time. On any device at any location, every employee can be available for business as usual without missing a beat.

Enhanced Analytics

Discover insightful data you can leverage to improve communications, achieve measureable advantages and gain operational efficiencies.

Increased Visibility and Control

See your entire enterprise on a single screen and experience an administrator portal designed for you to simply and quickly manage an enterprise.

Scalability

Add or remove seats with a single click. Scale up or down at a moments notice with the same straightforward approach for a single user or an entire location.

Seamless Integrations

Combine the power of your communications platforms with your business systems by dynamically integrating both to help you reach peak efficiency.

Momentum Solutions

Unified Communications

Combine Voice, Presence, Instant Messaging, Call Control and Unified Messaging to enhance communications.

Business Voice

Fully Managed Voice and Video Calling.

Mobility

Go Anywhere with Soft Phone Integration, Instant Messaging, Presence and Extension Dialing on Mobile Devices.

Collaboration

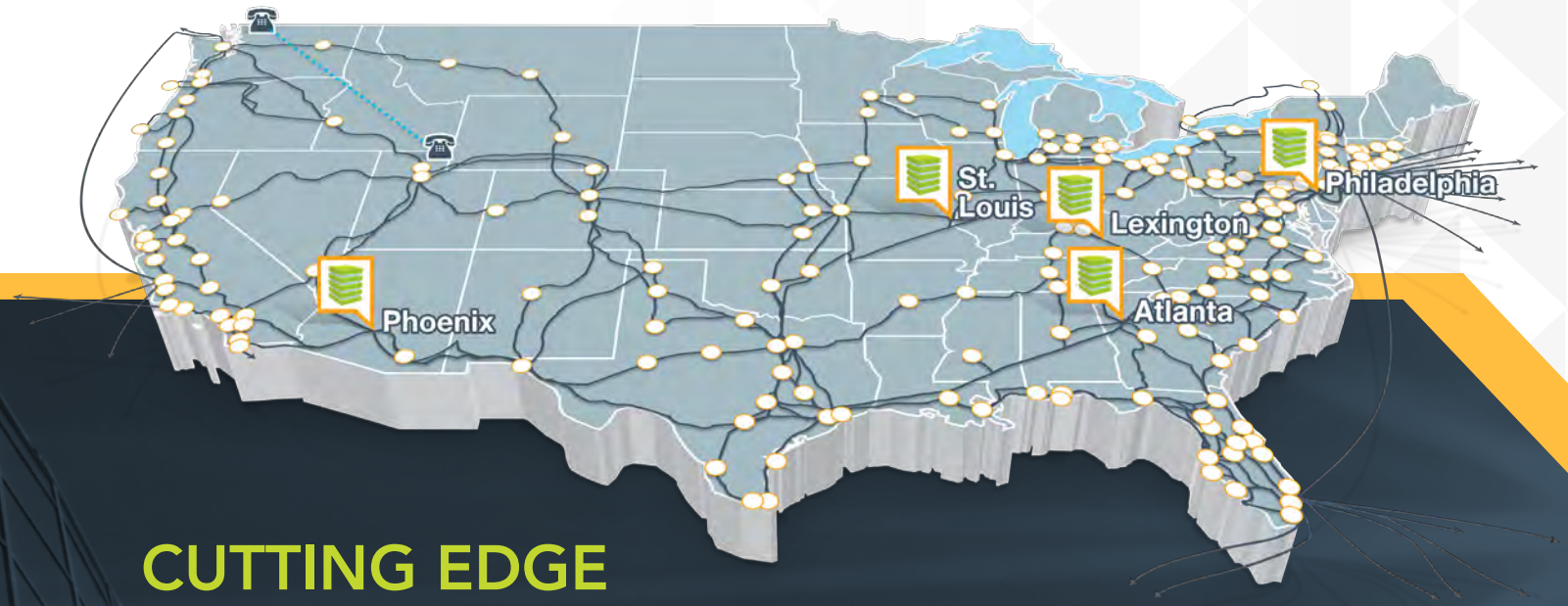
Audio and Video Conferences, Internal Chats and Online Meetings Simplify Connecting.

Call Center

Cloud Call Center highlighted by Reporting, Recording, Advanced Analytics and Call Distribution.

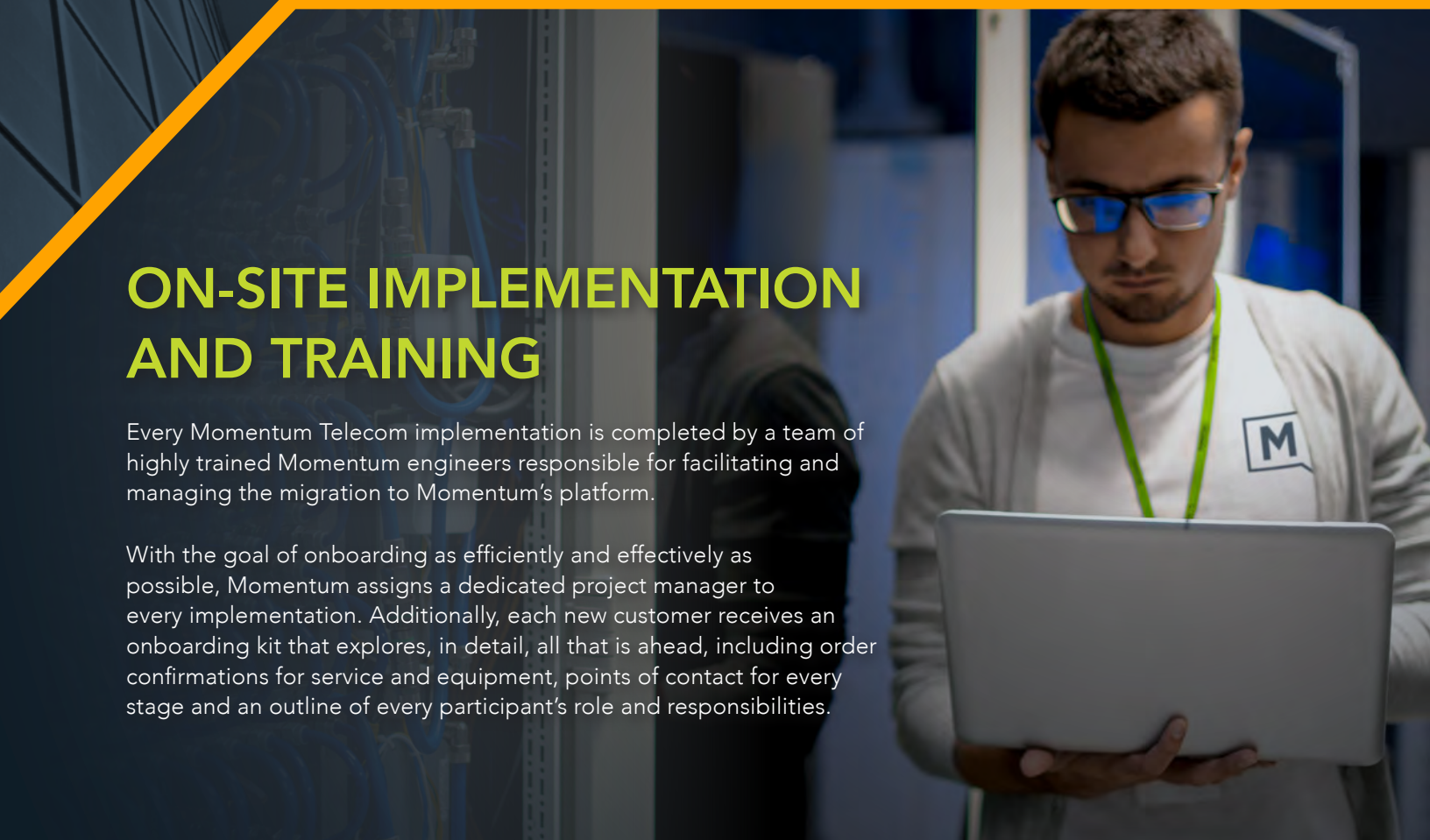
Multi-Location

Streamline Processes with a Single Bill and Extension Dialing.



CUTTING EDGE NETWORK INFRASTRUCTURE

A communications system is only as good as its network. The Momentum Telecom platform has multiple layers of redundancy to enable maximum uptime and continuous operation. The worldwide fiber backbone of the Momentum Network features multiple Points of Presence to both dramatically reduce latency and offer network flexibility. For enhanced security, Momentum uses media release to enable the voice component of each call (RTP) to travel directly from phone to phone without passing through a Momentum data center.



ON-SITE IMPLEMENTATION AND TRAINING

Every Momentum Telecom implementation is completed by a team of highly trained Momentum engineers responsible for facilitating and managing the migration to Momentum's platform.

With the goal of onboarding as efficiently and effectively as possible, Momentum assigns a dedicated project manager to every implementation. Additionally, each new customer receives an onboarding kit that explores, in detail, all that is ahead, including order confirmations for service and equipment, points of contact for every stage and an outline of every participant's role and responsibilities.

SUPERIOR CUSTOMER EXPERIENCE

Customized Implementation

Momentum Telecom has done thousands of customized network deployments, tailoring our solution to maximize quality on your network and LAN environment.

Daily Experience

Momentum Telecom can integrate a world-class communication solution with multiple systems into existing business productivity software to take advantage of time-saving applications and services.

Award-Winning Service & Support

Momentum Telecom provides exceptional and award-winning service to simplify communications for every employee. We monitor and manage the quality of every call from the WAN down to the handset.

2017 INTERNET TELEPHONY HOSTED VoIP

2015 BRONZE STEVIE® WINNER FOR SALES & CUSTOMER SERVICE

TMC INTERNET TELEPHONY 2014 EXCELLENCE AWARD

"Momentum Telecom has been one of the best vendors I have ever dealt with across the board …. The availability, timeliness & friendliness of their support staff has been second to none.

Matthew Kelly
Chief Compliance Officer
Greenwood Partners"

MOMENTUM TELECOM

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