# Unified Communications

unified communications

**Unified Communications improves not only efficiency and productivity, but the communication experience as well, giving businesses of any size access to the latest technologies typically reserved for Fortune 500-sized companies.**

## Hosted Communications in the Cloud

Making the most of today's communications technology can be complex, costly, and time-consuming. Consolidated Communications Inc. (CCI) makes it simple. Unified Communications is a cloud-based service that replaces on-site PBXs and data networks with a combined, centrally managed solution. Unified Communications eliminates the need for multiple vendors along with the future expense of capital investments. It also frees up IT staff from the labor-intensive management of an on-site system. Plus it improves not only efficiency and productivity, but the communication experience as well, giving businesses of any size access to the latest technologies typically reserved for Fortune 500-sized companies. It delivers a robust system that supports phones, voicemail, email, video, instant messaging, mobility, and advanced applications, all without the upfront investment in a premise-based solution.

- Reduced operating costs
- Flexibility & scalability
- Single-source provider for implementation & support
- Enhanced messaging & mobility

- Industry leading spam & virus protection
- Reduce drain on internal resources
- Support by Cisco certified engineers

## Superior Partnerships

Unlike many solutions, Unified Communications is built on the reliable, industry-leading Cisco platform which makes it powerful to use and a perfect fit for businesses that value collaboration. The CCI team is local and one of the most experienced in the industry with a long-standing track record of innovation, stability, and reliability.

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**CCI takes the strain off your IT team, supporting your most crucial business assets with a fully managed solution.**

## Scale as You Grow; Pay as You Go

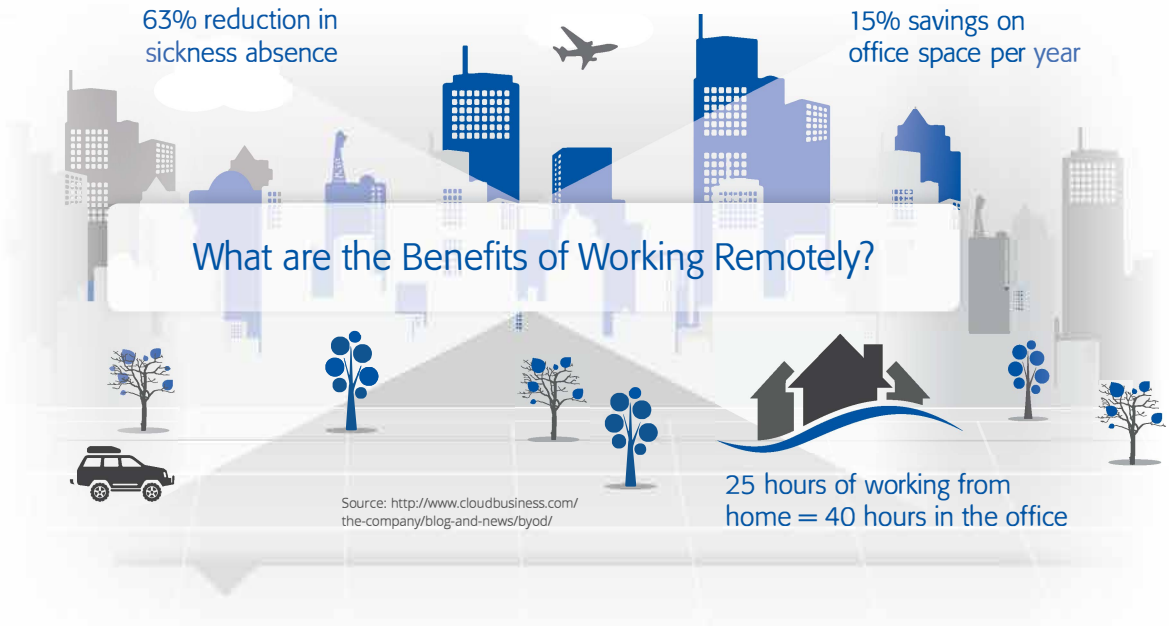
Traditional communications applications require a hefty upfront investment. With Unified Communications, customers add functionality at the user level when they need it, with an affordable per-user cost structure.

## Installation, Training & Support

CCI delivers a superior customer experience from design, installation, and training through ongoing support and proactive management. The goal is to get your new communications capabilities working quickly and seamlessly and to ensure that your entire organization is able to make maximum use.

## Where You Need It, When You Want It

Unified Communications' extensive geographic reach means better access for users regardless of location. From voice calls on-the-go on your smart device to a video call from the lake cabin, CCI seamlessly connects users wherever they are and any way they want to be connected. Tablets, smart phones and home PCs act as Unified Communications extensions, allowing you to mobilize your workforce to address customer needs.




## Let Your Business Soar with CCI Cloud Services

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