PCCW Global

PCCW Global delivers on-demand private network connectivity to RingCentral's global unified communication services

HKT (SEHK:6823) – HONG KONG, November 24, 2020 – PCCW Global, a leading international communications service provider, today announced a new collaboration with RingCentral, a leading provider of cloud-based unified communications, collaboration, and contact center solutions for global enterprises, to provide on-demand private network connections to RingCentral's global unified communication services.

With PCCW Global's Console Connect Software Defined Interconnection® platform, which is available via more than 350 data centers globally, enterprises can establish on-demand private network connections to RingCentral's global unified communication services. Some enterprises in industries such as healthcare, financial services, and education benefit from networks with high availability and superior quality to access RingCentral's services and ensure business continuity. Console Connect meets this demand and a service-level agreement guarantees the quality of service.

Once RingCentral customers are connected to the Console Connect platform, they can instantly establish private connections between their enterprise sites and RingCentral cloud services worldwide through the Console Connect web portal. Connection bandwidth can be changed instantaneously as required to meet rapidly changing business demands.

Mr. Amir Hameed, Vice President of Global Solutions Engineering, RingCentral, said, "The rapid growth in the number of companies adopting RingCentral Global Office is creating opportunities for our partners, from integrating applications and services to providing new network connection services. PCCW Global's Console Connect provides customers with the ability to utilize private network connections for their business communications by adding additional control and management capabilities. At RingCentral we are focused on ensuring our customers have the flexible options they need for effective business communications."

As businesses accelerate their adoption of cloud-based technology and unified communications solutions, the availability of RingCentral cloud-based communication services on the Console Connect platform will provide them with greater network flexibility and reach.

Mr. Michael Glynn, Vice President of Digital Automated Innovation, PCCW Global, said, "We are excited to integrate with RingCentral platform to provide fast, simple and secure connections to RingCentral Cloud. The integration will support the growing requirements of remote workers using RingCentral's cloud-based communications and collaboration solutions across the world."

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About PCCW Global

PCCW Global is a leading international communications service provider, offering the latest mobility, voice and data solutions to multinational enterprises, telecommunications partners, cloud and application service providers. With a network footprint reaching over 3,000 cities in 160+ countries across 5 continents, our truly global coverage combined with local on-the-ground knowledge has helped us build best-in-class global connections linking Africa, the Americas, Asia Pacific, Europe and the Middle East. Our network supports a portfolio of integrated communications services including connectivity, applications, and tailored solutions integrated and orchestrated by the Console Connect on-demand digital Software Defined Interconnection® platform, one of the first global platforms to fully automate switching and routing of all communications for seamless interconnection.

To learn more about PCCW Global, please visit www.pccwglobal.com.

About Console Connect

Console Connect is PCCW Global's Software Defined Interconnection® platform which spans data centres in over 40 countries, capitalizing on our low latency, fully-redundant, uncontended global MPLS Network. The Console Connect digital platform allows users to instantly self-provision connectivity between carriers, enterprises, cloud, SaaS, IX, IoT, UCaaS, security-as-a-service and other network-as-a-service partners in seconds.

For more information, please contact:

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