HKT Here To Serve

PCCW Global launches Restoration On Demand service

Restoring global undersea cable connectivity via online portal

HKT (SEHK:6823) – HONG KONG, August 24, 2017 – PCCW Global, the international operating division of HKT, Hong Kong's premier telecommunications service provider, has launched its Restoration On Demand service, an innovative Network-as-a-Service offering that enables its customers to rapidly re-route their connections to an alternate network path in the event of an undersea cable failure, thereby restoring their international connectivity at the click of a button.

Globally, companies have become increasingly reliant on high-performance international fiber links to support business-critical applications. While submarine cables form an essential component of an international network, they are vulnerable to lengthy service outages in the event of a cable cut - putting both business revenue and reputation at risk.

The PCCW Global Restoration On Demand service leverages the company's Software Defined Network (SDN) capabilities to enhance network resilience and service performance in order to meet the needs of global enterprises. The service complements PCCW Global's existing premium always-on protected International Private Lease Circuit (IPLC) service by offering customers a quick-to-deploy and cost-effective business continuity service alternative.

Link setup, traffic restoration and billing are automatically activated, ensuring the customer's traffic is safely protected until the original fiber service is restored. Once the primary circuit has been repaired, the customer can elect when to revert to the original service.

Customers can place orders directly via the PCCW Global Service Portal and the service is activated in minutes. The service is charged on a daily-usage basis.

The service brings important key benefits to customers, including:

- A quick-to-deploy and cost-effective alternative for improved network reliability
- Improved business continuity protection
- Employee and end-user productivity protection
- Improved revenue earning protection

Mr. Jordick Wong, Senior Vice President, Product and Vendor Management, PCCW Global, said, "Our Restoration On Demand service represents a massive step forward for our enterprise customers, providing them with peace-of-mind via a cost-effective and reliable business continuity alternative. Leveraging PCCW Global's extensive fiber network, we have designed an online portal which allows our customers to restore their international connectivity with one click of a button. It is a backup capability that, once activated online, allows capacity to be provisioned automatically by our systems in near real-time and with no human intervention required."

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Mr. Wong added, “Restoration On Demand is the latest service innovation launched as part of our on-going program to provide dynamic and flexible network and cloud-based services which can be activated by our customers to address their individual demands, service level requirements and rapidly changing network conditions.”

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About PCCW Global

PCCW Global is the international operating division of HKT, Hong Kong's premier telecommunications service provider, which is majority-owned by PCCW Limited. Covering more than 3,000 cities and 150 countries, the PCCW Global network supports a portfolio of integrated global communications solutions which include Ethernet, IP, fiber and satellite transmission solutions, international voice and VoIPX services, managed network & security services and our expanding “as-a-service” solutions including OTT video and Unified Communications.

PCCW Global is headquartered in Hong Kong, and maintains regional centers in Belgium, China, France, Greece, Japan, Korea, Singapore, South Africa, the United Arab Emirates, the United Kingdom and the United States of America. To learn more about PCCW Global, please visit www.pccwglobal.com.

About HKT

HKT (SEHK: 6823) is Hong Kong's premier telecommunications service provider and leading operator in fixed-line, broadband and mobile communication services. It meets the needs of the Hong Kong public and local and international businesses with a wide range of services including local telephony, local data and broadband, international telecommunications, mobile, and other telecommunications businesses such as customer premises equipment sales, outsourcing, consulting, and contact centres.

HKT offers a unique quadruple-play experience in Hong Kong delivering media content on its fixed-line, broadband Internet access and mobile platforms jointly with its parent company, PCCW Limited.

HKT also provides a range of innovative and smart living services beyond connectivity to make the daily lives of customers more convenient, whether they are at home, in the workplace, or on the go. For more information, please visit www.hkt.com.

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