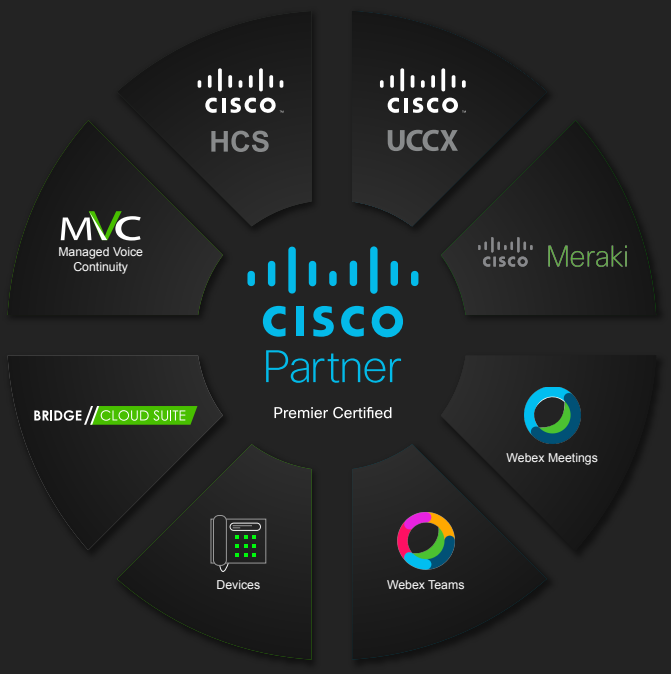
CALLTOWER DELIVERS **CUSTOMIZATION** & **FLEXIBILITY** TO CISCO'S CLOUD COMMUNICATION SOLUTIONS



CISCO HCS

CallTower has been a Premier Cisco Partner since 2002. As such, Cisco aligns with CallTower in their commitment to help organizations and people connect, communicate and collaborate. CallTower operates its Cisco Hosted UC from within geo-redundant data centers delivering the latest version of Cisco HCS. CallTower provides these enhancements/features to our customers as part of our solution.

CISCO WEBEX MEETINGS

Cisco Webex Video Meetings video conferencing empowers teams with collaboration and a strong feature set, designed for productivity and efficiency. With the ability to share documents, presentations, and applications via integrated audio and video, conducting regular meetings among dispersed staff members becomes simple.

CISCO WEBEX TEAMS

Cisco Webex Teams is a business communications app that integrates critical features into a single experience. The app is designed for continuous team collaboration with video meetings, group messaging, file sharing and white boarding. Teams can get the full experience and external guests like partners, customers and experts can be added for collaboration.

CISCO UCCX

IMPROVE PRODUCTIVITY AND CUSTOMER EXPERIENCES

Cisco Unified Contact Center Express provides a secure, available, and sophisticated contact center software solution for up to 400 agents and interactive voice response (IVR) ports that is easy to deploy and manage. This omnichannel solution is ideal for formal and informal small to medium-size contact centers.

- Agent and supervisor experience
- Get insight on customer experience
- Seamless omnichannel interactions
- Simplified licensing

CISCO MERAKI

SIMPLE, SMART IT SOLUTIONS

Simple and smart solutions, unified by a single platform, for today's modern workplace. Simplify security - Managing security to protect users and their data is not only essential, but can also be extremely challenging for IT administrators and end users alike. No matter the vulnerability, we are constantly innovating to help protect your users' data and devices, no matter the location, the network, or the application. Our powerful defense features give you complete peace of mind and let you focus on what matters most.

THE CALLTOWER ADVANTAGE

- Current Cisco Environment Feature Parity
- Flexible Cisco Licensing
- Maintenance and Upgrades Included
- Fully Redundant Global Network
- 24/7/365 US-Based Support
- Private Cloud Environment
- White Glove Implementation and Scalable

Learn More

Schedule a Consultation