MOMENTUM TELECOM

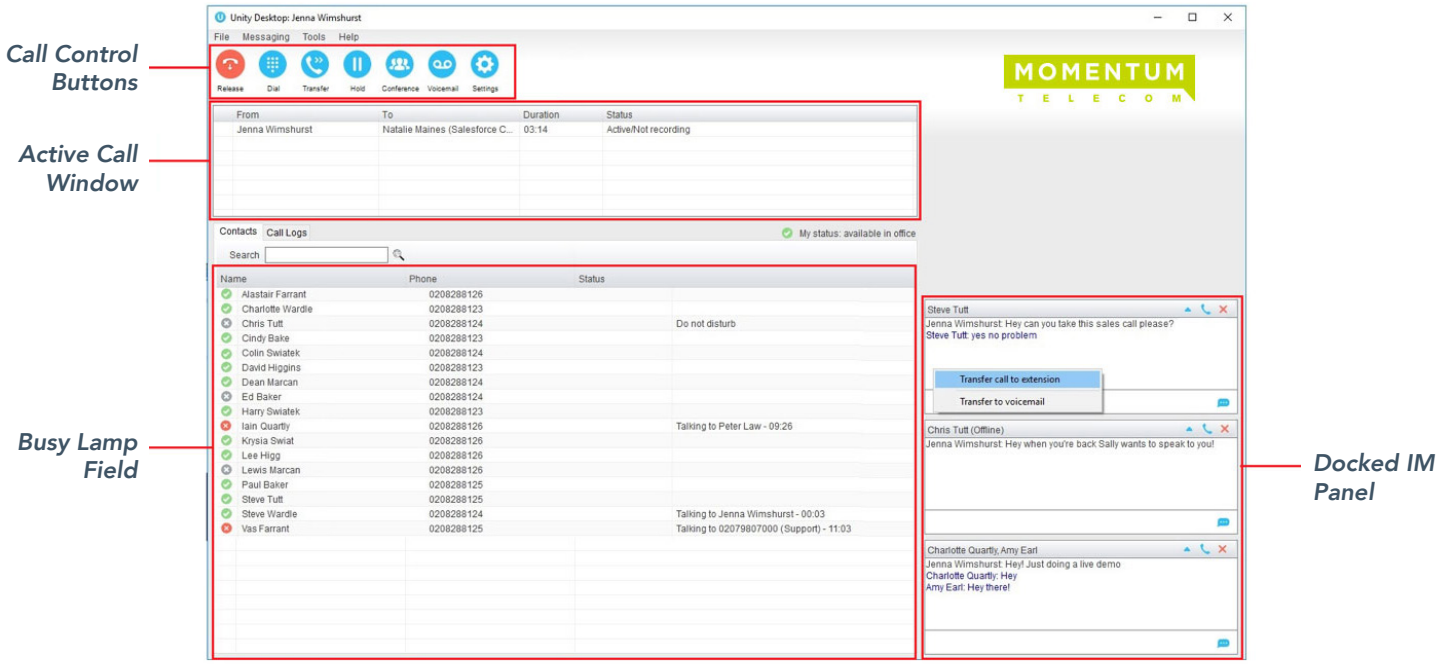
Product Sheet

Unity Desktop

Maximize the User Experience with Unity

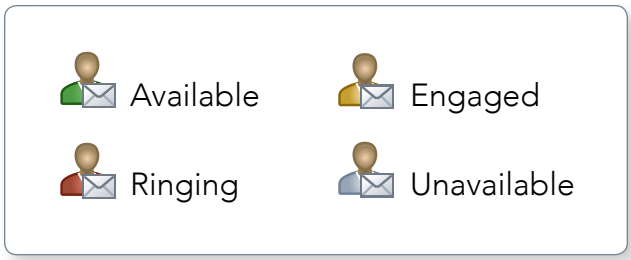
Unity is a Windows and Mac application that combines call control, Instant Messaging, telephony service configuration, click-to-dial and unified directories to enhance the user experience.

Featuring an intuitive icon based interface, Unity provides point and click call control within the familiar desktop environment. Unity improves workgroup collaboration by bringing users closer to each other and simplifying internal and external communication.



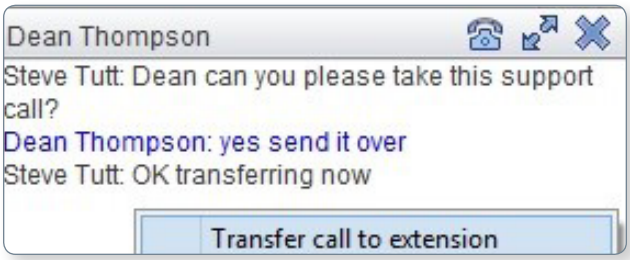
Unity Desktop UC is an enhanced communications application that lets users see who is on the phone, share notes about current calls and make better call handling decisions. With clean lines and an elegant interface, Unity centralises communication services into one place, making employees more productive.

The ability to do more with less is becoming critical in maintaining competitive advantage. Unity Desktop UC has the business logic to streamline call handling for the intelligent working of the modern workplace.



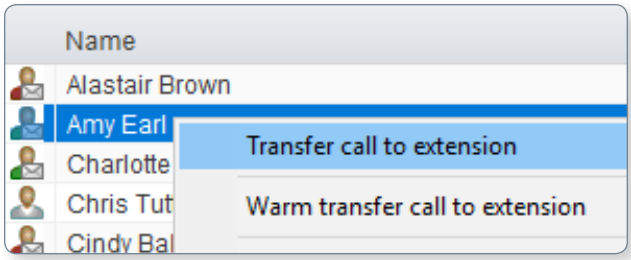
CONTACTS (BUSY LAMP FIELD)

Unity will display up to 30 colleagues, visually displaying their telephone status.



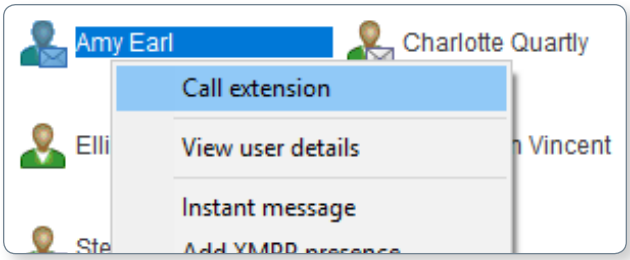
INSTANT MESSAGING

IM any Unity colleague on their PC, Mac or mobile. Drag a call into an IM session to call the party.



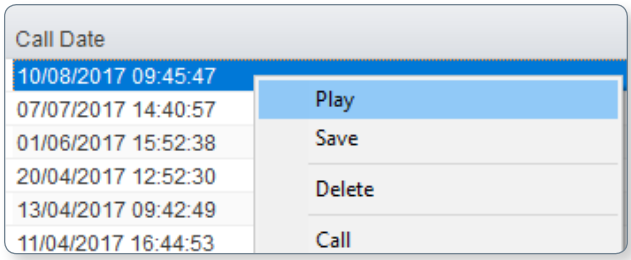
DRAG & DROP

Drag and drop live calls, contacts and monitored users to perform call management within Unity.



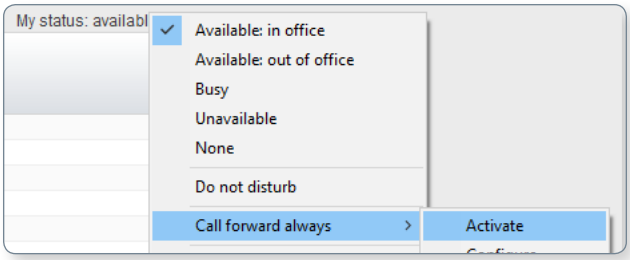
CLICK-TO-DIAL

Click a contact or drag their icon into the Call window to open up a new call. Need to conference? Drag in your colleagues and click Conference.



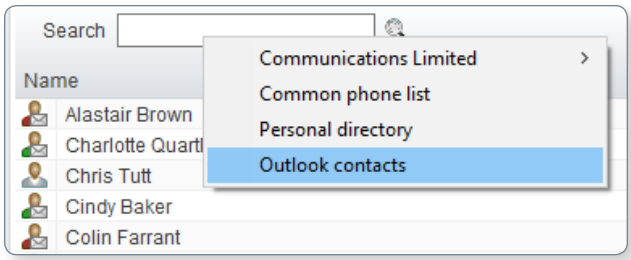
VISUAL VOICEMAIL

See your current voice messages in the order they were received and get alerted for new messages. Click to playback, call back or to save locally.



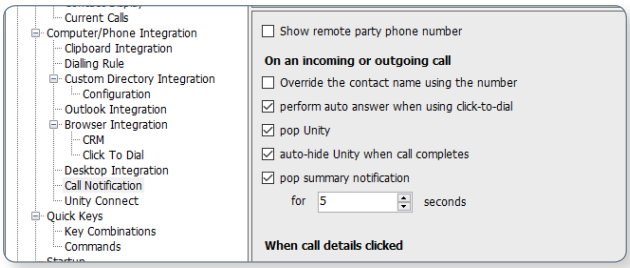
PRESENCE

Set your presence to alert colleagues to your current availability. Predefine routing, such as diverting calls to your mobile if you are out of the office.



OUTLOOK INTEGRATION

Unity brings all your contacts together, including Personal and Group Outlook Contacts. Dial from Outlook without even opening it.



SERVICE CONFIGURATION

Unlock the full capability of the telephone system with point and click access to all services and settings.