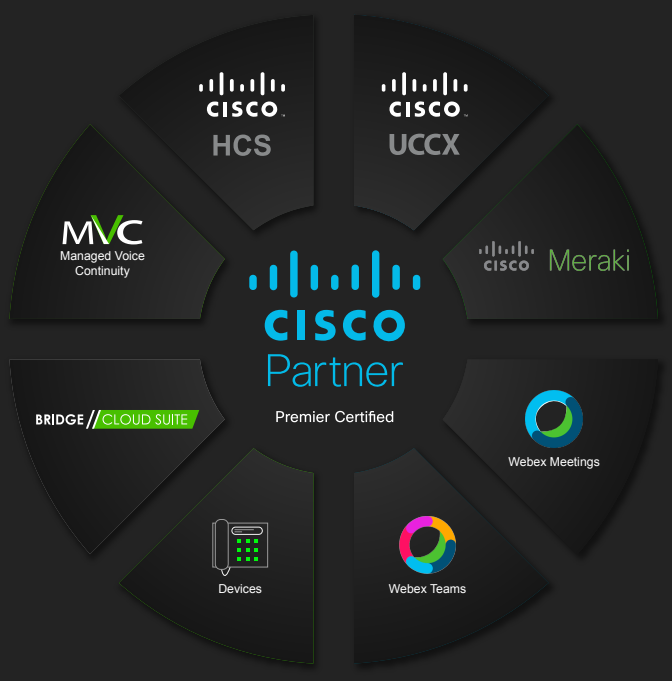
# MOVING TO THE CLOUD IS
# EASY WITH CALLTOWER // CISCO HCS




Cisco HCS enhances superior cloud collaboration solutions. CallTower provides a clear migration path for on-premise Cisco customers to seamlessly move their business communications technology to the cloud. CallTower's Cisco HCS provides scalable flexibility that is tailored to meet the needs of your business with the enhanced features and functionality.

**With CallTower you can deploy Cisco unified communications in a way that makes sense for your business.**

## What are the benefits of HCS?

- CUCM 12.5 UX compatibility with IP based voices, video and messaging delivered as a service
- Customization per customer (private instance) IT integrations
- Hybrid Calling with Webex Teams
- Visual Voicemail – Visually review messages on phones with supported displays, allowing users to select which messages to open
- Cisco Unity Connection- For Auto Attendants and Voicemail
- Unity Voicemail - Easier CallTower Connect provisioning and scheduling, plus scheduled Call Routing
- Improved Fraud Detection - Admins can block calls to certain territories on a country-by-country basis
- Dial Plan Enhancements – Enables 10-digit dialing, placing a call directly from Missed Calls and Received Calls without edits

## THE CALLTOWER ADVANTAGE

- Current Cisco Environment Feature Parity
- Flexible Cisco Licensing
- Maintenance and Upgrades Included
- Fully Redundant Global Network
- 24/7/365 US-Based Support
- Private Cloud Environment
- White Glove Implementation and Scalable

Learn More

Schedule a Consultation

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