DATA SHEET

EVOLVE IP
WORK ANYWHERE™

EVOLVE TEAMS
ENTERPRISE VOICE

Evolve IP combines the **world's most stable Cisco Broadsoft PBX platform with Microsoft Teams** to deliver PSTN dial tone and advanced PBX features, contact center functionalities. Leveraging two world-class platforms with analyst-acclaimed intellectual property enables us to **deploy flexible, purpose-built business collaboration experiences** that are designed to meet the unique needs of your business' environment and dramatically improve your associates' productivity.

EVOLVED TEAMS ENTERPRISE VOICE

www.evolveip.net info@evolveip.net 877.459.4347

DATA SHEET

Small businesses, mid-market and enterprise organizations have different needs...needs that cannot be met by Microsoft Phone System alone. Evolve IP provides Microsoft Teams Direct Routing native integration with our Cisco voice platform and Evolve IP developed apps for advanced features that all businesses require, now and in the future.

Why choose Evolve Teams Enterprise Voice?

Evolve IP delivers a native platform level Teams integration that is reliable and provides an optimal end-user experience vs. a third-party software that is cumbersome and less intuitive. Our solution allows users to maintain Microsoft functionality in the Teams application, including mobile.

Additionally, Evolve Teams supports Shared Call Appearence (SCA) for SIP phones allowing users to migrate to Teams & enable business continuity using existing SIP handsets.

Evolve IP allows you to leverage Microsoft Teams for information workers and to support unique PBX needs of the business with our voice platform. Partnering with Microsoft and Evolve IP allows businesses to make long-term decisions and ensure flexibility to meet their evolving business needs.

Get Enterprise PBX Features along with Microsoft Teams including:

- → Receptionist applications
- → Multi-level auto attendants, advanced hunt groups, analog ports
- → Call recording per user with portal for QA
- → IVR, Callbacks, Surveys
- → Wallboards and Dashboards
- → CRM Integrations
- → Service Management & Business Continuity via OSSmosis
- → Supports SIP handsets: Existing CAPEX investment + Availability + Traditional deskphone features
- → Number porting & Global presence

Key Differentiators

Built on Cisco, the #1 VoIP Platform

Proprietary IP that enables us to continuously add unique applications and features no other provider has

Native, integrated voice and advanced features enterprise businesses require

Contact Center Functionalities

Supports SIP Phones with direct routing

Maintain Teams end-user experience, desktop & mobile

99.999% availability and business continuity

Ability to support teams & non-Teams users

One stop shop for integrated cloud solutions

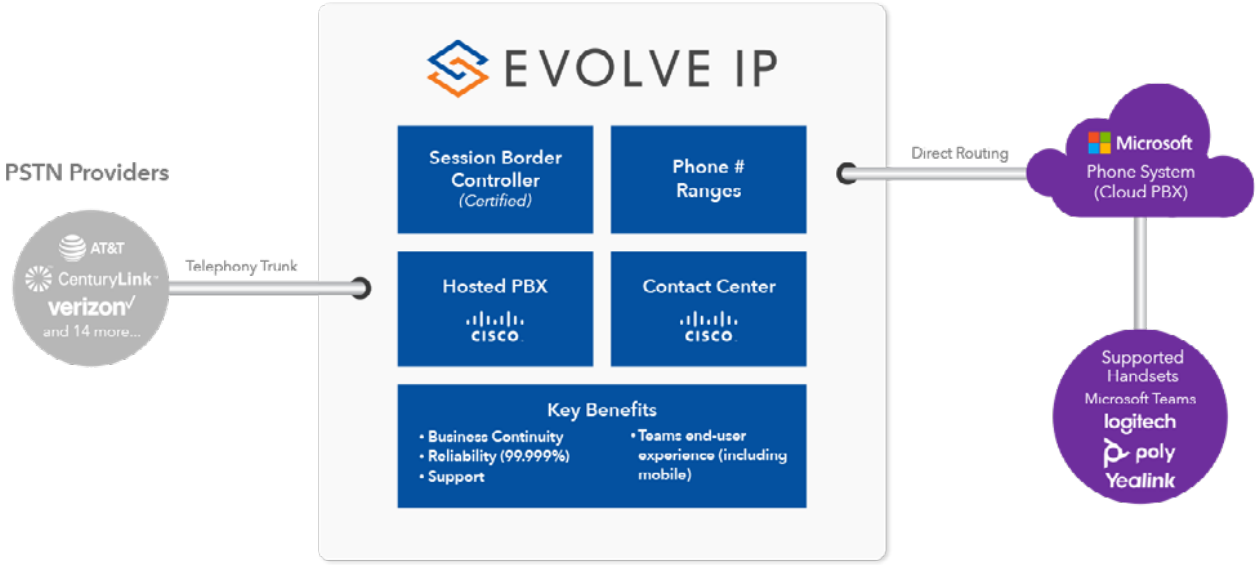
Microsoft Teams

According to Gartner, by 2022, 70% of businesses will rely primarily on workstream collaboration tools to get work done.

EVOLVED TEAMS ENTERPRISE VOICE

www.evolveip.net info@evolveip.net 610.964.8000

Evolve IP's Microsoft Teams Solution Architecture



Evolve Teams Enterprise Voice Seat Types

Voice-enable your Microsoft Teams solution with Evolve IP's Enterprise Voice seat types and get access to advanced enterprise PBX features, contact center functionalities and administration portal that will help you take collaboration and productivity to a new level, while maintaining your Teams user experience and business continuity.

Essentials

Includes all Microsoft features:

- → Domestic usage
- → e911
- → DID
- → Supports Teams-enabled handsets

Standard

Includes all Essentials features and:

- → All MS Phone System features
- → Alternate numbers
- → Authentication of 3rd party apps
- → Application client call control
- → CLID delivery blocking
- → Flash call hold
- → Custom hold music
- → Privacy
- → Intercept user
- → Selective call acceptance
- → Selective call rejection
- → SIP Handsets Supported

Plus

Includes all Standard features and:

- → All MS Phone System features
- → Call recording standard
- → Pre-alerting announcement
- → SIP handsets supported

www.evolveip.net info@evolveip.net 877.459.4347