PCCW Global and TSF connect Mozambique disaster mission

HKT (SEHK:6823) – HONG KONG, May 22, 2019 – PCCW Global, the international operating division of HKT, Hong Kong's premier telecommunications service provider, and disaster communications organization Télécoms Sans Frontières have received official recognition from the Mozambique National Institute for Disaster Management (INGC) for their combined and ongoing mission to provide critical communications services in support of relief efforts following two tropical cyclones which devastated the southern African country recently.

Cyclone Idai earlier made landfall near Mozambique's fourth largest city of Beira, tearing through Mozambique's coastal region and bringing hurricane-force winds, heavy rains and flooding to the provinces of Zambezia, Sofala, Manica and Tete. More than 1,000 people lost their lives as a result of Idai and thousands more have been injured or displaced.

The cyclone also devastated the region's electricity and communications infrastructure, frustrating disaster response teams that require effective communications in order to coordinate emergency services and relief efforts. Beira city itself suffered extensive damage, with almost 80% of the economic infrastructure destroyed.

One month later, Mozambique was struck by yet another tropical cyclone, Kenneth, resulting in the deaths of more than 40 people, displacing a further 21,000, and again damaging infrastructure critical for rescue and relief efforts.

Supported by PCCW Global's team in Mozambique, TSF was among the first humanitarian organizations to reach Beira, which was only accessible by air in the wake of Idai's devastation. Initially, one VSAT communications system was installed in the Matarara coordination center, from which relief operations to five surrounding communities were conducted. A second VSAT was also installed at the Médecins Sans Frontières (MSF) cholera treatment center in Mafambisse.

A further two VSATs provided by PCCW Global have been handed over to Mozambique's INGC, enabling the organization to rapidly deploy critical communications for any similar emergency in the country. Training for INGC teams to be able to install and operate the equipment has already been scheduled.

Mr. Jean-François Cazenave, Chairman, Télécoms Sans Frontières, said, "PCCW Global's prompt reaction and instrumental aid, since the beginning of our operations in the country, have been essential for the positive impact of our mission for the affected population. The situation on the ground has been very difficult since the beginning, with isolated areas hard to reach and a significant need for rapid telecommunication connections. The contribution of PCCW Global's team on the ground has thus been very important for the success of TSF's operations."

TSF and PCCW Global have received an official letter of thanks from INGC Deputy General Director, Casimiro dos Santos Teresa Abreu, for providing communications support and Internet services for the organization during relief operations.

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About PCCW Global

PCCW Global is the international operating division of HKT, Hong Kong's premier telecommunications service provider, which is majority-owned by PCCW Limited. Covering more than 3,000 cities and 150 countries, the PCCW Global network supports a portfolio of integrated global communications services including connectivity, applications, and tailored solutions facilitated by the on-demand digital platform.

PCCW Global is headquartered in Hong Kong, and maintains regional centers in Australia, Belgium, China, France, Greece, Japan, Korea, Singapore, South Africa, the United Arab Emirates, the United Kingdom and the United States of America. To learn more about PCCW Global, please visit www.pccwglobal.com.

About HKT

HKT (SEHK: 6823) is Hong Kong's premier telecommunications service provider and leading operator in fixed-line, broadband and mobile communication services. It meets the needs of the Hong Kong public and local and international businesses with a wide range of services including local telephony, local data and broadband, international telecommunications, mobile, enterprise solutions, and other telecommunications businesses such as customer premises equipment sales, outsourcing, consulting, and contact centers.

HKT offers a unique quadruple-play experience in Hong Kong delivering media content on its fixed-line, broadband Internet access and mobile platforms jointly with its parent company, PCCW Limited.

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HKT also provides a range of innovative and smart living services beyond connectivity to make the daily lives of customers smarter, whether they are at home, in the workplace, or on the go. Consumers and merchants alike may also enjoy HKT's financial-related services such as mobile payment, smart mobile point-of-sale solutions, and insurance.

For enterprises, HKT delivers end-to-end integrated solutions employing emerging technologies such as cloud computing, Internet of Things (IoT) and Artificial Intelligence (AI) to accelerate their digital transformation, contributing to Hong Kong’s development into a smart city.

The Club is HKT's loyalty program and one of the largest of its kind in Hong Kong, not only offering a variety of privileges and benefits to enrich the lifestyle of members, but also increasingly amalgamating merchants and becoming an integral part of a new digital ecosystem connecting consumers and merchants. For more information, please visit www.hkt.com.

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