TIME WARNER CABLE Business Class® Partner Program

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SALES PARTNER PRODUCT TRAINING

October 2016

TWCBC Partner Program offers multiple product training sessions to our partners each month. We offer these sessions to arm you with the expertise and knowledge so you can provide your customers the best solutions for all their communications needs. Below are this month's training web sessions.

Custom Caller ID for Trunks

Tuesday, October 25th at 2:00 PM EST

ENTER day of session

Agenda

- What is 'Caller ID'?
- What's New?
- How Does the service Work?
- How Do Customers Get From Customer Caller ID?
- 911 Impact
- Resources

Webinar Session:

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Click here to add the session to your work calendar or visit https://webconference.twcable.com/customcalleridtrunks/

Custom Caller ID for Trunks

Wednesday, October 26th at 2:00 PM

ENTER day of session

Agenda

- What is 'Caller ID'?
- What's New?
- How Does the service Work?
- How Do Customers Get From Customer Caller ID?
- 911 Impact
- Resources

Webinar Session:

Click here to add the session to your work calendar or visit https://webconference.twcable.com/customcalleridtrunks/

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QUICK DATES:

- **Custom Caller ID for Trunks**
  Tuesday, October 25th
  2:00p.m. EST
- **Custom Caller ID for Trunks**
  Wednesday, October 26th
  2:00p.m. EST

QUICK LINKS:

TWCBC Partner Portal

Log in to get partner sales tools

Send all questions via e-mail to: partnersupport@twcbc.com

For future Partner Channel Training Sessions or recorded sessions go to: www.twcbc.com/partnertraining

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