Masergy Calling for Microsoft Teams

Business voice features in Teams via a hosted software plug-in

Product Sheet: Masergy UCaaS with Webex

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Cost-competitive voice with guaranteed performance

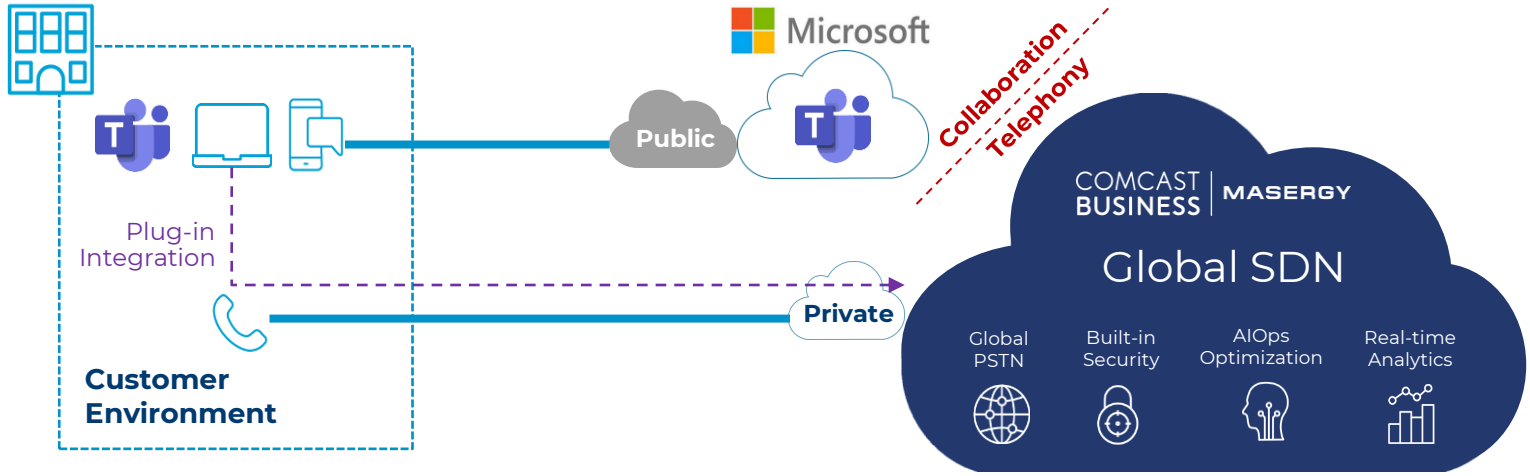
With over 250 million active monthly users, Microsoft® Teams is the go-to choice for business teamwork. When you need to combine Microsoft Teams with telephony service in one powerful collaboration solution, it requires an additional PSTN (public switched telephone network) service.

Masergy Calling for Microsoft Teams integrates our cost-competitive global voice plans into Microsoft Teams.. Our calling solution uses a software plug-in to connect your Microsoft Teams app to Masergy-owned PSTN infrastructure powered by Cisco and hosted in the cloud. Masergy is a 20+ year pioneer in software-defined networking, delivering pristine VoIP and video quality with global availability for every Microsoft Teams call you make.

Right-size your calling plan

Masergy Calling for Microsoft Teams is built for a “Microsoft shop” IT setup. Our calling service deploys from the cloud and integrates seamlessly with Microsoft Teams to provide one-click voice calls for any compatible Microsoft 365 apps. Empower your Microsoft Teams users to make and receive phone calls with direct inward dialing and other key business phone feature in the top 29 countries for international business—all delivered 100% from the cloud. No new on-premise or Microsoft Cloud PBX is required.

Benefits

- Flexible, cost-effective voice calling plans integrated with Microsoft Teams that bypasses the Microsoft Cloud PBX
- International reach to 29 countries for local, full experience PSTN connectivity delivered 100% from the cloud
- Reliable call performance from Masergy's pioneering global software-defined network
- Customer portal delivers a single pane of glass for voice analytics and reporting

Add phone service to Microsoft Teams with a hosted cloud plug-in