CONNECTING YOU BETTER

Powerful customer-focused communication solutions for businesses of all sizes

Data Networking | Voice and VoIP | Managed & IT Services

Security Services | Cloud Services

Consolidated® communications

CONNECTING **YOU** BETTER

POWERFUL. RELIABLE. LOCAL.

Get the power you need to make your business grow.

Powerful.

Consolidated Communications, Inc. (CCI) is a leading provider of business communications technology throughout the country. CCI combines the unique benefit of an expansive fiber network with local, responsive support to deliver powerful, customer-focused solutions to the organizations we serve.

Businesses rely on CCI to help them stay competitive and productive while also keeping their data safe and secure. As a customer, you can count on CCI to help you:

- Enhance productivity
- Meet business goals
- Improve efficiency
- Extend IT resources and expertise
- Gain peace of mind
- Simplify technology

Reliable.

If network reliability is important to your business, then CCI is the provider you should trust. CCI delivers reliable, consistent data communications systems that keep your business up and running at all times. With more than 36,000 fiber route miles, across 23 states, our network is the most extensive in the nation, and our systems are monitored and managed 24/7/365.

Local.

CCI maintains a local presence in every market we serve. Businesses are backed by professional support staff around the clock so that if a problem arises, we're there to fix it for you.

We're also committed to our communities. For more than 120 years, Consolidated Communications has forged a strong legacy and tradition of philanthropy. Whether it's through donations that bring technology into classrooms, events that support critical community needs, or programs that feed hungry children in the community, we are proud to be a leader in giving back to the communities we serve.

DATA & INTERNET

Consolidated Communications has a data solution to fit your needs.

"With our 22 branches, 80,000 members, and 600 employees, CCI's data, Internet and voice is our lifeblood. CCI has given us blazing speeds to all our branches and call center. We could not function without the reliable, day-to-day consistent data system we have today. CCI is the business partner you can trust to provide flexible and innovative solutions all backed by a dedicated and responsive sales and engineer team. It's good for our business model and made us more effective in running our business."

Dave Roughton,
President and COO
SAFE Credit Union
Folsom, CA

Fiber

Custom built fiber-based local access (last mile) to customer premises. CCI can provide an end-to-end solution from a single, facilities-based provider.

Switched Ethernet

Combine the privacy, security, diversity, and high-speed bandwidth of private line service with the simplicity and affordability of an Ethernet interface.

MPLS-VPN

A cost-effective and scalable solution for organizations with multiple sites. Creates meshed any-to-any networks, where each site can communicate directly with every other site.

Dedicated Internet

Leverage the power of a dedicated Internet connection to increase your productivity. Our Network Operations Center is always available to support you 24x7x365.

Remote VPN Access

Enables organizations to securely connect their sites to use and leverage broadband Internet connections.

Network Failover

Failover solutions will keep your business up and running in the event that your primary network connection has an outage.

SD-WAN

SD-WAN from CCI is a specific application of software-defined networking technology applied to WAN connections, used to connect enterprise networks over large geographic distances.

Data Backup

Data Backup solutions security and reliability of the cloud with the performance and availability of local storage to provide the fastest and most reliable backup and recovery.

Private Line

Dedicated, point-to-point connectivity for voice, video and data applications. Available at a variety of speeds including T1, DS3 and fiber from OC-3 to OC-192.

Managed Wireless LAN

Managed Wireless LAN is a secure, effective, and accessible Wifi solution with robust features that enable complete control over devices, users and applications without adding cost or complexity.

Cloud Peer Connect

Cloud Peer Connect provides highly secure, reliable, flexible and dedicated access to cloud resources.

VOICE SERVICES

Best-in-class telephony, unified messaging, call center features and more.

"With our new and improved technology infrastructure, including the new cloud based unified communications solution, I have more time to focus on other aspects of my job. The entire project, and it was a big project, was a tremendous success and it was great working with the entire crew at CCI!"

Jon Erdmann,
IT Administrator
VISIONBank

Unified Communications

Replaces your collection of voice and data equipment, services and vendors with a single, centrally managed and hosted unified communications service. Includes advanced, voice, messaging, meeting and collaboration tools.

SIP Trunking

Make VoIP calls directly from an IP PBX or similar device with this versatile and cost-effective solution.

ISDN-PRI

Efficiently integrate your local voice, data and video communications on the same high-performance digital trunks using ISDN configured T1 facilities.

IP PRI

Combine your local and long distance voice traffic with your data network across a single, high-speed data connection.

Long Distance

Affordable, domestic and international rates. Bundle a flexible plan that can be scaled to your business needs.

Fax Solutions

Consolidated Communications offers two unique, money-saving fax solutions to fit the needs of any office or industry – FAX Connect and Fax over IP.

MANAGED & IT SERVICES

Enjoy the peace of mind that comes with knowing your systems, data, hardware and applications are functioning correctly and are fully protected.

"For us, Consolidated Communications represents a trusted known partner that could deliver to meet our needs. We needed someone to care about our business and about what we do for a living, and about what we need to deliver for our clients. Consolidated Communications stepped up, jumped through hoops, and they did what it took to get our systems established in both office locations. We've operated flawlessly since we transitioned to CCI and they are doing a fantastic job for us."

Bob Bedford, COO
SatCom Marketing

Data Center Services

A resilient, feature-rich and cost-effective data center colocation solution that ensures business continuity. Protect your assets by locating your network, server and storage in a CCI Data Center.

Disaster Recovery

Recover your critical IT systems swiftly, securely, and cost-effectively with Consolidated Communications Disaster Recovery services

Website and Email Management

Affordable and reliable email hosting, web hosting domain name registration services and email marketing solutions.

Microsoft Productivity Suite

CCI's hosted suite of essential productivity tools can drive your business forward, including Managed Microsoft Exchange Email, Microsoft Office 365, Microsoft 365 and Microsoft SharePoint.

Mobile Device Management

The fastest and most comprehensive way to configure devices for access and secure corporate data on any device within your organization.

Managed Desktop and Server Service

IT services designed to ensure your IT environment remains stable, reliable and enhances business performance.

Managed Router

CCI Managed Router management deployments include installation, provisioning and configuration of a CCI provided router as well as on-going equipment management and maintenance

CLOUD SERVICES

Let Consolidated Communications help you master the cloud.

+ Reliable

+ Flexible

+ Scalable

+ Peace of mind

+ Simplified

Enjoy the powerful benefits of CCI Cloud Services delivered with the expertise and support of an industry leader. CCI can help determine the right solution for your move to the cloud and we'll simplify the process in getting there, regardless of your teams' IT expertise.

Unified Communications

A state of the art hosted and managed communications solution that allows organizations to seamlessly connect where they need to and when they want to.

Cloud Compute

Dedicated and secure infrastructure resources that are hosted and managed by a proven team that customers can count on.

Cloud Wifi

Eliminate the hassle of maintaining your own wireless network. Cloud Wifi provides clear and simple tools to easily take advantage of a multitude of dashboard features.

Data Protection

The data backup and disaster recovery solutions an organization needs to safeguard their business, hosted and managed by the dependable CCI team.

Cloud Secure

A fully-managed security platform that uniquely integrates next-generation firewall capabilities, advanced endpoint protection, and threat intelligence. Get the most enhanced level of network protection, proactively guarding companies of all sizes from system intrusions and security threats.

SECURITY SERVICES

Expansions, technology migration, business enablement – let Consolidated Communications handle the details while you focus on your business.

"One of the things I really liked is that they looked at our situation and then figured out the best solution for us. I didn't have to come up with the right solution, they did it for us."

Susan Adolphsen,
Vice President
Croft Trailer Supply

Cloud Security

Cloud Secure prevents an ever-growing list of innovative attacks from affecting your business. Cloud Secure is a fully-managed security platform hosted in the Cloud that operates on industry-leading technology and uniquely integrates next-generation firewall capabilities, advanced endpoint protection, and threat intelligence.

On-site Security

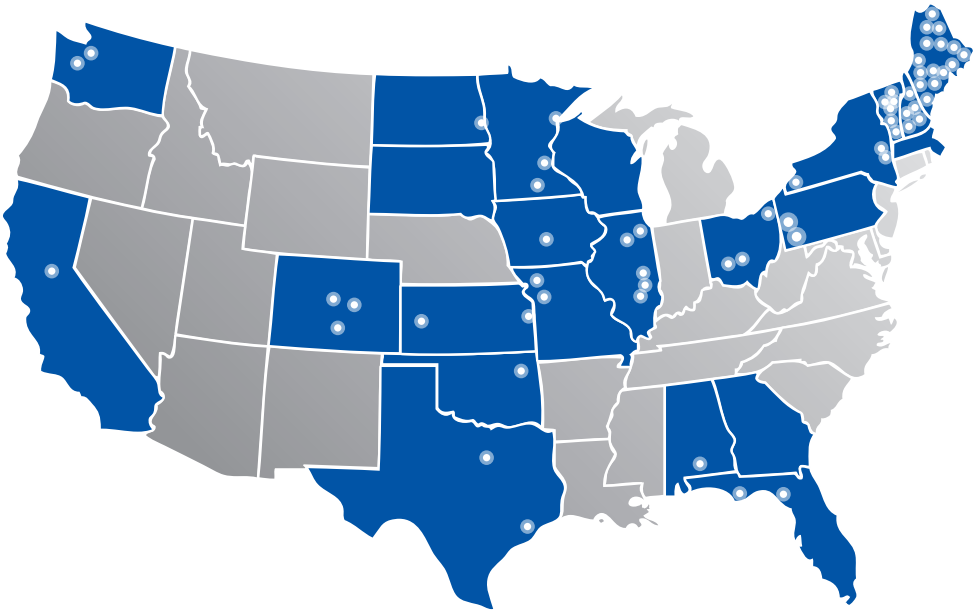
Like Cloud Secure, On-Site Secure prevents an ever-growing list of innovative attacks from affecting your business. Cloud Secure is a fully-managed security platform hosted at the customer premise that operates on industry-leading technology and uniquely integrates next-generation firewall capabilities, advanced endpoint protection, and threat intelligence.

DDoS Mitigation

DDoS Mitigation from Consolidated Communications helps customers identify and prevent DDoS attacks with an innovative, multi-stage approach to monitor, detect, and mitigate the most complex DDoS attacks. CCI ensures only legitimate traffic reaches important network and application resources, protecting uptime and managing risks associated with DDoS.

Small Business Security Systems: SimpliSafe

Physically secures your employees and business. A surveillance system that is simple to install in a few minutes: no drilling, no wiring or tools with 24/7 professional monitoring.



WHOLESALE SERVICES

Expansive fiber networks span the nation.

"Our long-term stability combined with extensive colocations at LEC Cos and Carrier Hotels in both rural and metro markets, customer-engineered solutions, dark fiber availability, and an agile, professional wholesale team allow us to operate a vast fiber network with unique reach in key service areas."

Brian Carr,
Vice President
Carrier Services

Wholesale area spans 23 states

The core of our service is extensive fiber networks spanning five regions with unique reach in key outstate serving areas and community access rings in major business centers. CCI operates more than 36,000 miles of self-healing, physically diverse fiber network.

Access Services

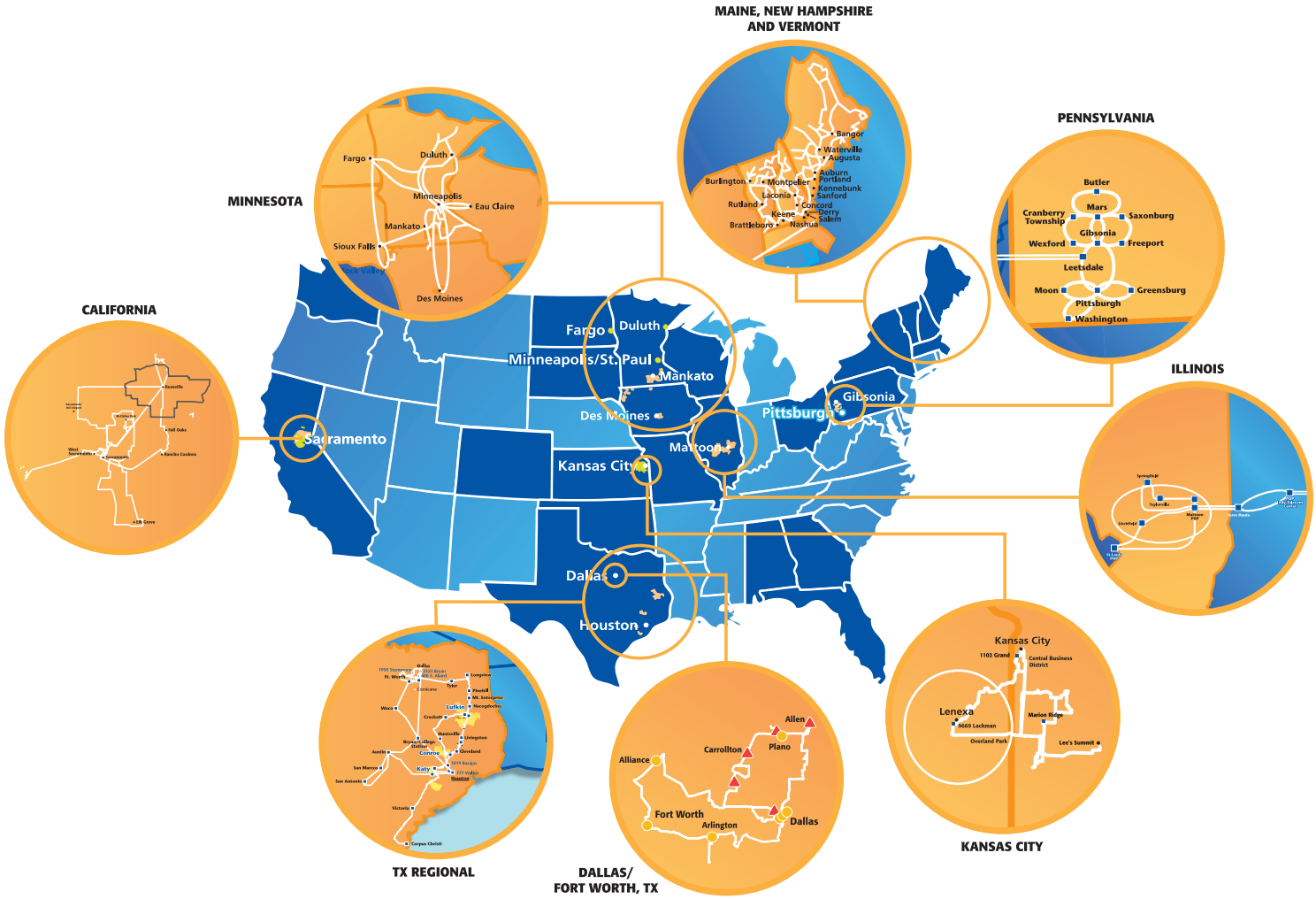
CCI has increased the availability of Lit Buildings, Near-Net site and Ethernet access in CLEC and ILEC territories. We interconnect with many local, regional, national, and global carriers to provide end-to-end solutions, enabling a wide range of communications services including Ethernet, TDM, wavelength, colocation and dark fiber.

Custom fiber builds and last mile connections

CCI works with each customer to establish custom contract terms for a secure exchange of detailed network information and we provide outstanding consultative support to leverage our capabilities. Flexible service level agreements are available.

NETWORK STRENGTH

Consolidated Communications has extensive network reach throughout the U.S.



The CCI network consists of more than 36,000 fiber route miles and is the most extensive in the nation with state and metro fiber rings in many communities. We interconnect with many local, regional, national and global carriers to provide end-to-end solutions. Our regional SONET-based fiber network provides a high-bandwidth, highly available, self-healing platform for businesses that depend on a reliable connection.

The CCI fiber backbone is monitored and managed 24/7/365 from our local Network Operations Center (NOC). CCI provides simplicity and satisfaction through reliable, adaptable communications solutions. Look to an experienced provider in your community to take your business confidently into the future.

To view market details, visit consolidated.com/network-maps.

At Consolidated Communications, our mission is to turn technology into solutions, connecting people and enriching how they work and live.

How do we measure our success? We ask our customers what they think. Here's a sampling of what they have to say:

"By partnering with Consolidated, our telecommunication services are reliable, which allows me to focus on our customers. I would recommend Consolidated because they have great customer service, Innovative and reliable products, and are committed to the community."

SUSAN ADOLPHSEN, VICE PRESIDENT
Croft Trailer Supply
Kansas City, MO

"We cannot function without the reliable, consistent, data communication system that we have today. I would absolutely recommend Consolidated to business leaders in the region."

DAVE ROUGHTON, PRESIDENT AND COO
SAFE Credit Union
Folsom, CA

"Our partner, Consolidated Communications, offers rock solid reliability and fair pricing. I would absolutely recommend Consolidated Communications…I sleep better at night knowing we have their services."

DAVID MIDDLETON, DIRECTOR OF IT
Pittsburgh Theological Seminary
Pittsburgh, PA

"We have been very impressed with Consolidated… I feel confident we have good service, they are working on our behalf, and we have just had really consistent quality results."

SHARON SOUTHLEA, CFO
Big Brother Big Sisters of Greater Pittsburgh
Pittsburgh, PA

"They were local in this community, technical support was very important to us, the person who does the tech support for us knows the facility, and knows exactly what needs to be done and does it well. I would recommend Consolidated Communications to other businesses."

PAM WILLIAMS, CEO
Minnesota Valley Health Center
Le Sueur, MN

"We would absolutely recommend Consolidated Communications. They have excellent service, and the products they offer are very beneficial to us."

MELISSA BRADLEY, CEO
Snell Motors
Mankato, MN

"Consolidated, they bend over backwards, to not only give us service, but to give us prompt service and professional service…We have really the best the industry has to offer through Consolidated."

STEVE NOVICKI, DIRECTOR OF PLANT OPERATIONS
St. Clair Hospital
Pittsburgh , PA

"The CCI Hosted PBX gave us a modern, feature-rich phone system that eliminated the hassle of installing and maintaining PBX equipment on our premises. The system lowered our total budget request and made it possible for us to replace our entire phone network at once rather than one PBX at each school as budget might allow."

NEAL RICHARDSON, DIRECTOR OF TECHNOLOGY AND EMERGENCY MANAGEMENT
Monadnock Regional School District
Swanzey, NH

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